

## ETAP Installation FAQ # 10

### Reset License Manager Function

**Description:** Troubleshooting – ETAP Reset License Manager

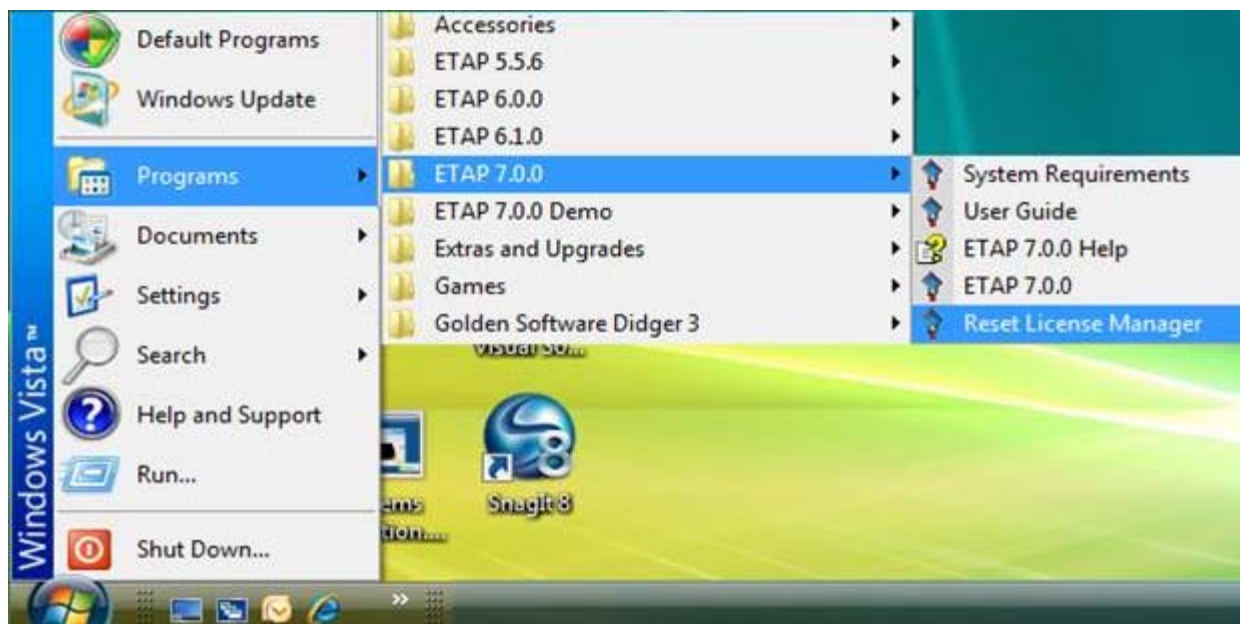
**Version:** ETAP 7.0.0

**Published:** August 2009

**Keywords:** ETAP Reset License Manager, ETAP Lic Mgr, Reset

In ETAP 7.0.0, the Reset License Manager option serves as a tool to:

1. Automatically change from one security key model to another
2. Reset clear all ETAP clients connected to the ETAP LM server



#### Stand Alone Configuration

In stand-alone configuration, the ETAP License Manager, the security key and ETAP reside on the same machine. Selecting the option to reset the License Manager will stop and start the ETAP License Manager Service within the machine. This will cause ETAP to close.

#### Network Configuration

In a network configuration, the ETAP License Manager and key reside in the server (ETAP can also reside in the server). The ETAP License Manager server is responsible for providing access to ETAP clients allowing them to run ETAP. Selecting the option to reset the License Manager in ETAP LM server will stop and start the ETAP LM Service in the server. This will cause all clients connected to the ETAP server to lose access with ETAP. As a result, ETAP will close. Please note that in a network

configuration, selecting to Reset License Manager from a client machine will not have any effect on that machine, other client machines or the ETAP server. This is due to the fact that the actual ETAP LM service is being provided by the server (machine in which the security key is connected) and not the client. The Reset License Manager option was originally included in ETAP 6.0.0 as the Setup Maintenance option. This function was intended to make it easier for users to change the security key from one model to another since the program automatically configures the License Manager for the selected key.

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