

ETAP FAQ # 14

What does the ETAP Upgrade & Support Agreement include?

Description: What is included in the ETAP Upgrade and Support Agreement.

Version: ETAP All Versions

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ETAP Upgrade and Support Agreement [formerly "Maintenance Contract"]

Be sure you are up-to-date with your ETAP Upgrade and Support Agreement. Continuing your Upgrade and Support Agreement allows you the opportunity to apply ETAP's unique features and sophisticated analysis techniques to all your power system analysis projects.

The agreement interval is 12 months and includes:

Upgrades and new releases

Unlimited software support

Unlimited engineering support

**Full access to OTI's engineering expertise
by your entire engineering staff**

Full credit on any license upgrades

[click here for details](#)